At Special Health Resources, we believe everyone deserves access to high-quality, affordable healthcare and for more than 30 years we’ve provided just that.

Special Health Resources is a comprehensive healthcare system, providing affordable care for the entire family. With clinics in Tyler, Jacksonville, Longview, Paris, Texarkana, Texas and Texarkana, Arkansas, as well as a fleet of mobile units to serve more rural areas, we provide healthcare to families in 23 East Texas counties and one county in Southwest Arkansas.

Our services include: adult primary care; pediatric care; adult and pediatric dental care; women’s health; immunizations; STD and HIV/AIDS screening and treatment; as well as mental health services and substance abuse treatment. We also work to help address national public health issues like the HIV/AIDS epidemic, substance use, homelessness and prevention services.

With more than 30 years of experience, Special Health Resources is there for you, meeting your needs in your neighborhood.
Special Health Resources provides affordable, comprehensive healthcare for your entire family. We are proud to bring quality healthcare to all 23 counties in Northeast Texas and one county in Arkansas. We have convenient clinic locations in Longview, Tyler, Paris, Jacksonville and Texarkana, Texas and Arkansas. Our mobile clinics serve the rural areas of Northeast Texas.

Whatever healthcare needs you have, Special Health Resources is here to serve you.

**Tyler, TX**
- **Tyler Care Clinic - Troup Hwy**
  4519 Troup Hwy, Tyler, TX 75703
- **Tyler Care Clinic - Midtown**
  1300 Clinic Dr, Tyler, TX 75701

**Longview, TX**
- **Woman & Child Health Center of Longview**
  402 N. 7th St., Longview, TX 75601
- **Jim Meyer Comprehensive Health Center**
  410 Fourth St, Longview, TX 75601

**Paris, TX**
- **Pediatric Clinic of Paris**
  3150 Clarksville Street, Ste. 100
  Paris, TX. 75460
- **Paris Care Clinic**
  3150 Clarksville St, Ste. 300,
  Paris, TX 75460

**Jacksonville, TX**
- **Jacksonville Care Clinic**
  1013 College Ave,
  Jacksonville, TX 75766

**Texarkana, TX**
- **Texarkana Care Clinic - Main Street**
  1102 Main St, Texarkana, TX 75501

**Texarkana, AR**
- **Texarkana Care Clinic - 6th Street**
  300 E. 6th St, Texarkana, AR 71854

903.501.1747 | specialhealth.org
In 2021 SHR served 30,812 patients, an increase of 1,211 over patients seen in 2020. The majority of our patients are between zero and five years old, demonstrating success in meeting the needs of pediatric patients and their families. However, data suggests that our once pediatric patients fail to graduate to adult care within the SHR network. More work is needed to develop innovative programs and marketing materials to encourage patients to remain in network as SHR is not only focused on making health care accessible for the entire family, but being there to meet the life long needs of our patients and community. Top diagnoses among our patients are hypertension, obesity, and diabetes. These diagnoses frequently occur as co-morbidities, requiring not only multifaceted care but dedicated patient compliance to manage them. Our providers work tirelessly with patients to reduce their risk of heart attack and stroke. As a result of these efforts the rates for these conditions within our patient population are far below recorded State rates for 2021.
In 2021 SHR providers saw 10,342 behavioral health patients, 4,755 dental patients, and 83,502 medical patients by number of visits. The number of dental and medical visits increased from 2020, particularly for dental, reflecting our expansion of services providing dental at more locations for both pediatric and adult patients. The number of visits for behavioral health fell slightly, contributing to our decision to increase outreach and the number of providers and multiple locations. Our no-show rate for missed appointments in 2021 was 13.4%, well below our goal of reducing no-shows to fifteen percent. We expect this rate to continue to decline due to the efforts of our staff who consistently work with patients to ensure that they meet all their appointments.

The majority of our patients are enrolled in Medicaid, but almost a quarter of our patients remain uninsured. As a result, SHR has employed insurance navigators to work with patients to obtain insurance and help them enroll in both Medicare and Medicaid. As a result, we hope to see a decrease in the number of uninsured patients in 2022. A lack of insurance and economic barriers to care are the primary reasons patients fail to seek care. Our goal, making health care accessible to all, means helping patients overcome these barriers to live longer, healthier, lives.
To best meet the needs of our community, SHR partners with a multitude of local agencies and organizations to ensure that our patients receive the help they need from overcoming food insecurities to temporary housing. We use a comprehensive approach, helping to meet the social and medical needs of our patients improving health outcomes not only for the individual but families as well. SHR is proud to work with these organizations who understand that healing is a holistic activity and together we can better meet the needs of our community.